Barking and Dagenham, Havering and Redbridge Clinical Commissioning Groups

Financial recovery programme

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Outer north east London Joint Health Overview and Scrutiny Committee 13 February 2018

BHR CCGs' situation



- Have to make savings of £55 million
- This is just over 5% of our total annual joint budget of just over £1 billion for the three boroughs
- In 'legal directions' and NHSE requires CCGs to achieve 'in-year breakeven' in 2017/18
- Must protect essential health services and faced with challenging decisions.



It's not just BHR CCGs



- East London Health and Care Partnership (ELHCP)'s 'do nothing' position across the seven boroughs is £580 million
- Other CCGs in London and across the country face financial challenges and are looking at how to save money and reduce spending
- Need to look at how to make savings across north east London, by working together

How did we get into this situation?



- CCG funding allocations are based on population size and local health needs and according to Department of Health formula this area is under-funded.
- Demand for services continues to increase. A growing and ageing population and more people living with long term health conditions are placing further pressure on already stretched services and finances.
- Worked closely with BHRUT to address referral to treatment time (RTT) issues at a cost of c£20 million
- Contract over-performance at other acute providers





- Reviewing contracts
- Corporate savings and improved processes
- Continuing healthcare efficiencies
- Provider efficiencies
- Spending NHS money wisely
- Looking at POLCE compliance
- Looking at alternative pathways and shift to out of hospital care
- Estates efficiencies





Reviewing contracts

- Looking at the different contracts we have with a number of providers to make sure:
 - that these are still providing what's needed in terms of care and value for money. Where these are not, we are renegotiating to change or stop these contracts.
 - there is no duplication or overlapping services.
 - contracts are cost effective.





Corporate savings and improved processes

- Creation and recruitment to director of performance and delivery post
- Continuous improvement of internal governance arrangements for assurance and approval of projects, improved senior level project oversight and exception reporting process in place
- Focus on monitoring the financial performance of projects
- Making savings from CCG operating budgets, e.g. introducing charges for the carpark

Continuing healthcare

 reviewing continuing healthcare packages to ensure the most consistent and effective commissioning of services and appropriate funding



Provider efficiencies

- working with providers to make the patient pathway (who a patient sees and where they go - from their first contact with an NHS member of staff, through referral, to the end of their treatment) more efficient, for example by introducing a musculoskeletal referral triage service
- making better use of technology, for example by introducing a virtual triage for gastroenterology patients





Provider efficiencies (continued)

- working with BHRUT and NELFT to jointly develop schemes to improve quality and cost effectiveness:
 - Referral management system developing a system where GP referrals are reviewed by other GPs and consultants to improve the quality of referrals, improving patient treatment and delivering improved value for money
 - Pressure ulcer management to address high number of level 4 pressure ulcers in the system
 - Discharge to assess discharging patients home when safe to do so and assessing their longer term needs
 - End of life processes to help people to die where they want
 - Contractual requirement for provider efficiencies that respect patient time e.g. unnecessary follow ups



Spending NHS money wisely

- Making sure only those who benefit clinically from the treatment receive it
- 2x eight week consultations on no longer funding or restricting some medications and procedures
- SMW1 changes took effect from 10 July 2017 and should amount to £3 million of savings
- SMW2 changes took effect from 8 January 2018 and should amount to £3.75 million of savings





Estates efficiencies

- Not paying property changes on spaces identified for disposal e.g.
 St George's Hospital in Hornchurch
- Using buildings efficiently and not paying for space we don't need. For example, reorganising our head office so we can give up the lease on a floor
- Working with property owners to make sure we are only paying the estates costs we are liable for



Feedback from the public



Broad support for SMW1 proposals and suggestions for future savings:

- Reuse or recycle occupational therapy and other medical equipment
- Make non-UK patients pay for treatment or ensure they have medical insurance
- Reduce administration costs, the number of managers and use of agency staff
- The NHS should not treat heavy smokers, alcoholics, obese people or those abusing drugs, or should charge these people.





Progress to date

£40.5m of savings identified against target of **£55m**

Likely outturn of **£20m** deficit against **£10m** forecast, taking into account QIPP and pressures in the system

£55m is over 5% of revenue resource and a large figure to 'take out' in one financial year

Performance to date indicates a 90% forecast outturn on schemes currently in delivery.



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Progress to date (continued)

- Established Delivery and Performance Board which include GPs, providers, council and NHS England and NHS Improvement
- Concerted six week system-wide effort required by all to plan system return to financial balance (includes identifying £37m savings) by 28 February 2018
- Alternative is intervention by NHS England
- Experienced support secured by CCGs to:
 - set up and manage delivery and performance board avoiding duplication of established contract and performance management
 - develop outline transformational change support plan.

Looking ahead to 2018/19



- There will be a significant savings challenge in 2018/19.
- We are working across the East London Health and Care Partnership (ELHCP) to maximise opportunities by working closely together
- Current savings requirement of £48m, compared to target of £55m for 2017/18, £32m already identified.





Any questions?

Thank you

